



# Turning your NUGG investment into physical gold

One of the features of the VanEck Gold Bullion ETF (NUGG) is that you are able to convert your investment in NUGG to physical gold bullion.

Your investment in NUGG is physically backed by gold bullion held in a vault at The Perth Mint. If you would like to convert your investment in NUGG and receive physical gold, please follow these steps.

## 1 Ensure your contact details are correct

We will use the email address in your MUFG Corporate Markets investor account to contact you about your request to convert your NUGG investment and also to verify your ID. MUFG Corporate Markets is the registry responsible for NUGG.

To add/update your contact details:

- Go to [au.investorcentre.mpms.mufig.com/Login/Login](https://au.investorcentre.mpms.mufig.com/Login/Login)
- If you have an account, follow the steps to login. The **Issuer Name** is VanEck Investments Limited. If you do not have an account, please create one by clicking **Register now** and entering the required details.
- Once logged in, click **Communications** in the top menu and then **Preferences**. You can add/check/change your email here. All future investor communications will now be sent to you via email.

## 2 Transfer your NUGG holding to an SRN

SRN stands for Securityholder Reference Number and is an identifier used to confirm the owner of specific shares. An SRN connects you to your shares in a single company or fund.

Whether you have your NUGG holdings on a Holder Identification Number (HIN) or through a custodial arrangement provided by a broker or platform, your broker will be able to arrange an SRN for you that is specific to NUGG and transfer your NUGG holdings accordingly. Your broker will have a process for handling this type of request. You will receive written confirmation of your SRN from MUFG Corporate Markets once the transfer has been completed.

## 3 Open a depository online (DOL) account with The Perth Mint

You can do this online via [vaneck.com.au/perthmint](https://vaneck.com.au/perthmint)

This account must be set up using the same name that is attached to the SRN.

## 4 Submit your conversion request

Download the request form from our website: [vaneck.com.au/NUGGrequest](https://vaneck.com.au/NUGGrequest)

Send us your completed form via email to [NUGG@vaneck.com.au](mailto:NUGG@vaneck.com.au) or via post to VanEck at PO Box R1775, Royal Exchange, NSW 1225

## What happens next?

VanEck will review your request to ensure you have provided all required information and will liaise with The Perth Mint to arrange the redemption. You will be sent an estimate of the gold ounces that will be transferred to your DOL account and the estimated time it will take to complete the redemption, which is when the gold will be transferred to your DOL account at The Perth Mint.

You will be sent another notification on the day of redemption, when your allocation of gold will be transferred into your DOL account at The Perth Mint, which will confirm the exact amount being transferred. These notifications will be sent to you via email unless you have requested an alternative mode of communication.

Once the gold is in your DOL account at The Perth Mint, you are no longer an investor in NUGG. At this point, The Perth Mint will be managing your gold and can help you with any further enquiries related to your gold investment. This includes determining how you would like to receive the gold (e.g. in person collection or postage) and in what format. Costs associated with receiving the gold will depend on method of delivery and the fabrication

costs based on the amount of gold or product selected. Responsibly Sourced Australian Origin Gold is only available in certain formats. All options available to you will be detailed in your account on The Perth Mint website.

Please note the minimum amount that can be converted to gold is one troy ounce. If the requested conversion amount is less than one troy ounce, The Perth Mint cannot accommodate the transfer to physical gold. In such cases, investors will be notified accordingly.

## How is the amount of gold calculated?

The amount of gold you receive is dependent on how many ETF units you hold in NUGG. Each ETF holding is entitled to a weight of gold known as the 'gold entitlement'. To determine the amount of gold you multiply your ETF holdings in NUGG by the 'gold entitlement'.

The gold entitlement is published on the VanEck website.

You will receive the gold entitlement published the following business day after VanEck receives your successfully completed request form.

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## Your checklist for converting your NUGG investment

### 1 Before completing the request form:

- Have you checked your email address is added to your MUG Corporate Markets investor account?
- Do you have an SRN for NUGG? If you don't, contact your broker
- Do you have a DOL account with The Perth Mint? If not, you can open one online. Ensure the name on your depository account matches the name associated with your SRN

### 2 Complete the NUGG redemption form and send it to VanEck

- Have you filled out all information requested?
- We recommend providing an email address for prompt notifications about your request.
- Ensure the ID you provide is the same ID used to set up your DOL account so The Perth Mint can verify your identity.

### 3 Keep your eye out for confirmations from VanEck regarding your request and when the transfer will take place

If you have any questions or concerns, you can contact us on +61 2 8038 3300 or via [info@vaneck.com.au](mailto:info@vaneck.com.au)

### 4 Check your allocation of gold has arrived in your DOL account at The Perth Mint and then deal directly with The Perth Mint to select how you would like to receive the gold and the format

Options and any associated costs for delivery will be detailed on The Perth Mint website.

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## Contact us

vaneck.com.au  
info@vaneck.com.au  
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1. Fabrication costs are the manufacturing costs associated with converting your allocated gold to physical bars prior to collection or delivery. A summary of fabrication costs are available on the Perth Mint website [perthmint.com/globalassets/assets/documents/depository/freight-and-collection-guide-1-26.pdf](http://perthmint.com/globalassets/assets/documents/depository/freight-and-collection-guide-1-26.pdf)

Note: This document is referred to as the Non-AP Redemption Procedure in NUGG's PDS.

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